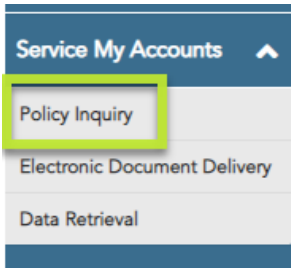




# Did You Know?

## Accessing Policy Document Copies on CNA Central

From the CNAC home page, click the “Service My Accounts” tab and click Policy Inquiry.



Once on the Policy Inquiry page, you will see there is an option to search by Policy Number or Account number.

### Policy Information

Locate and view your client's Insurance policy below. You can locate Commercial Package, Workers' Compensation, Commercial Automobile, Commercial Umbrella, Boiler & Machinery, CNA Connect and Life Sciences Product Liability policies by policy number, customer name, or account number.

#### Commercial Insurance

Branch Code:

Producer Code:

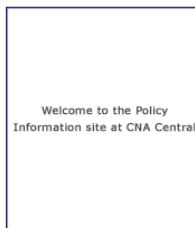
#### Locate a Policy

by Policy Number

by Customer Name

by Account Number

As of:  /  /



[View FORMNET Library](#)

1-800.CNA-HELP (1-800-262-4357)

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In this example, the policy number has been entered. Once you hit search, you will be prompted to the policies inquiry page. At the top, you will see an option to View Documents.

## CNA Central - Policy Inquiry

Customer Name: [REDACTED]  
Policy Number: [REDACTED] [View Documents](#) As Of: 08/26/2022

### Policy Information

Customer Name: [REDACTED]  
Street Address: [REDACTED]  
City: [REDACTED]  
State: [REDACTED] Zip Code: [REDACTED]  
Phone #: [REDACTED]

From here, you will be provided all documents associated with the policy in question.

\*For faster viewing, save documents to your computer.  
[How to Save](#) [How to Print](#)  
Policy documents marked with an "\*" denote special handled documents

Document Type	Print Date	Effective Date
[+] <a href="#">Renewal Dec - Agent QC Copy</a>	07/10/2022	08/23/2022
[+] <a href="#">Renewal Dec</a>	07/10/2022	08/23/2022
<a href="#">Rating Worksheets</a>	07/10/2022	08/23/2022
<a href="#">Pay Plan - Commissions</a>	07/10/2022	08/23/2022
<a href="#">Free Form Notice - Agent QC Copy</a>	06/22/2022	08/23/2022
<a href="#">Free Form Notice Notice</a>	06/22/2022	08/23/2022
<a href="#">Rescission - Agent QC Copy</a>	09/16/2021	09/26/2021
<a href="#">Rescission</a>	09/16/2021	09/26/2021
<a href="#">Cancellation - Agent QC Copy</a>	09/07/2021	09/26/2021
<a href="#">Cancellation</a>	09/07/2021	09/26/2021
<a href="#">Rating Worksheets</a>	07/09/2021	08/23/2021
<a href="#">Pay Plan - Commissions</a>	07/09/2021	08/23/2021
[+] <a href="#">Renewal Dec - Agent QC Copy</a>	07/09/2021	08/23/2021
[+] <a href="#">Renewal Dec</a>	07/09/2021	08/23/2021
<a href="#">Free Form Notice - Agent QC Copy</a>	06/21/2021	08/23/2021
<a href="#">Free Form Notice Notice</a>	06/21/2021	08/23/2021
[+] <a href="#">Renewal Dec - Agent QC Copy</a>	07/09/2020	08/23/2020
[+] <a href="#">Renewal Dec</a>	07/09/2020	08/23/2020
<a href="#">Rating Worksheets</a>	07/09/2020	08/23/2020
<a href="#">Pay Plan - Commissions</a>	07/09/2020	08/23/2020
[+] <a href="#">New Dec - Agent QC Copy</a>	08/27/2019	08/23/2019
[+] <a href="#">New Dec</a>	08/27/2019	08/23/2019
<a href="#">Rating Worksheets</a>	08/27/2019	08/23/2019
<a href="#">Pay Plan - Commissions</a>	08/27/2019	08/23/2019

### If you need a certified copy of the policy:

- Send an e-mail to FSRMail@CNAcentral.com and include **"Certified Policy Copy"** in the subject line

### **For RUSH Requests:**

- Follow the "How to Request a Policy Copy" procedure above
- Include "Certified Policy Copy RUSH" and need by date on the subject line of the e-mail
- Rush requests will be given priority and are completed within one business day