



Equipment Breakdown

When your clients place their Equipment Breakdown coverage with CNA, they receive much more than comprehensive coverage from one of the most trusted names in commercial insurance. They also gain access to CNA's dedicated Equipment Breakdown Risk Control specialists.

CNA's Equipment Breakdown Risk Control specialists have the expertise to help your clients' businesses remain profitable and sustain their financial strength by managing their risks. Our specialists have a long history of helping businesses safeguard physical plant assets and improve productivity by identifying potential hazards that could lead to business disruptions in the future. If your clients are looking for a specialist who will be there to assist them in the event of a loss or emergency ... **we can show you more.SM**

Risk Improvement

CNA Equipment Breakdown Risk Control specialists survey a policyholder's machinery and equipment to:

- Evaluate high-value, hard-to-replace equipment, as well as the total operation, to identify hazards which may result in a failure or cause a loss
- Develop and recommend corrective actions to reduce or eliminate failures and outages
- Evaluate the maintenance and testing programs in effect, compare them to acceptable industry standards and recommend program enhancements when appropriate
- Work closely with agents, brokers and customer management teams to develop individualized programs based on specific needs

Loss Mitigation

If a loss occurs, our Equipment Breakdown Risk Control specialist will be there to:

- Provide comprehensive loss investigation services
- Supply valuable assistance in locating replacement parts
- Develop and recommend effective risk control action to help prevent recurrences

Jurisdictional Compliance

CNA Equipment Breakdown specialists are commissioned by the National Board of Boiler and Pressure Vessel Inspectors and local jurisdictions to:

- Perform required state and municipal code inspections
- Assist in complying with state and local boiler and pressure vessel laws
- Evaluate the maintenance and testing programs unique to boilers and pressure vessels
- Perform scheduled visits to reevaluate equipment operating conditions
- File current certificates with the local jurisdictions

Equipment Breakdown Capabilities

Our specialists have many years of experience in evaluating and inspecting boilers and pressure vessels, mechanical and electrical equipment, and refrigeration/air conditioning systems. In addition, they have a broad range of knowledge that includes:

- Electrical power generation
- Cement production
- Primary metals production
- Petrochemical processes
- Chemical processes
- Industrial refrigeration including ammonia systems
- Manufacturing operations
- Printing operations
- Pulp and paper production

CNA can provide a full range of Equipment Breakdown services. There are more than 60 highly-trained Equipment Breakdown Risk Control specialists located throughout the country. This will ensure that all of your clients' service needs will be met quickly and efficiently.

Other Risk Control Services

CNA recognizes that the least disruptive loss is one that never occurs. That is why CNA offers a comprehensive package of Risk Control services to help clients avoid breakdowns and subsequent business interruption and financial distress. These capabilities include:

- Risk evaluation
- Risk improvement
- Predictive maintenance
- Preventive maintenance
- Transformer oil analysis
- Ultrasonic thickness analysis
- Infrared thermography
- Account management services
- Statutory inspections
- Repair (R-stamp) inspection services
- Loss investigations
- School of Risk Control Excellence
- Online Risk Control tools



For more information about CNA's Equipment Breakdown Risk Control services, call 866-262-0540 or visit www.cna.com/riskcontrol.

