A fire can start anywhere in a hospital or healthcare facility. While fires commonly begin in a kitchen, laundry area or storage room, no area of a facility is impervious. The presence of oxygen and other flammable materials is an indication that fires can spread more quickly. However, the risk does not stop with the building itself. If the fire requires patients to be moved or evacuated, some of them may need special assistance.

CNA understands the unique fire and life safety risks that healthcare organizations face. For more than 50 years, we have worked with a broad array of healthcare organizations — such as aging services providers, allied health facilities, hospitals, surgical centers and large physician group practices — to identify and implement risk control solutions designed to protect patients, personnel and property as well as an organization's bottom line.

Gain access to industry leading resources

Healthcare organizations that consult with CNA for fire and patient safety information have access to a variety of risk control services and solutions focused on fire prevention, organizational preparedness and a swift response — no matter how small the fire. CNA's participation in National Fire Protection Association (NFPA) committees that develop standards for healthcare organizations, provides us with unique insight into those standards.

CNA offers healthcare organizations the opportunity to collaborate with seasoned risk control consultants — many of whom are NFPA Certified Fire Protection Specialists and / or registered fire protection engineers. These consultants can work with healthcare organizations to successfully meet accreditation standards as well as address and understand critical and emerging issues such as:

- Surgical room fires
- NFPA code changes
- Emergency management
- Security management
- Centers for Medicare and Medicaid Services (CMS) and The Joint Commission (TJC) reviews
- Electrical hazards associated with medical equipment

Programs and services

CNA offers a wide range of programs and services to assist healthcare organizations in keeping their patients and staff safe as well as preventing damage to expensive equipment.

Fire Protection Plan Review

We offer a complimentary fire protection plan review to customers who wish to upgrade their fire safety program or are considering a new facility, a new process or addition.

Infrared Thermography

An infrared thermography scan can pinpoint electrical faults that can lead to a fire or a system failure as well as identify potential equipment problems. This service is available to select customers.

Fire Safety Consulting

CNA can assist healthcare facilities in responding to CMS and TJC reviews.

Equivalency Development

Our risk control consultants can often identify a cost-effective code equivalent that provides a suitable level of fire protection for the building structure.
Ongoing education and information to keep you up-to-date

CNA provides a broad array of resources to help healthcare organizations remain current on the latest techniques related to risks such as fire. These resources are available at www.cna.com/riskcontrol.

Risk Control Bulletins
This series of brief and informative bulletins provides guidance and direction on a variety of topics such as flammable liquid storage, sprinkler system testing and development of a comprehensive risk control strategy.

The Risk Control SORCE®
CNA’s School of Risk Control Excellence (SORCE®) educates agents and customers about industry-leading loss prevention, risk control and risk transfer techniques. These complimentary educational seminars focus on pertinent topics such as fire prevention, preventing weather-related damage, and avoiding slips, trips and falls. Instructional delivery methods include e-learning, face-to-face and webinars.

Online On Demand
SORCE® On Demand provides 24/7 access to online risk control courses, which are based on adult learning principles and the latest regulatory requirements.

Allied Vendor Program
CNA has identified companies offering services that may strengthen an organization’s risk control program and help them effectively manage the unexpected. Our allied vendors assist our customers in developing critical programs and procedures that will help create a safer, more secure work environment and even lower energy costs. As a value-added service for CNA customers, several of our allied vendors offer their services at preferred rates.

To learn more about how CNA can help healthcare organizations create a safer environment, please call 866-262-0540 or visit www.cna.com/riskcontrol.