



## Warranty

# IT Equipment Maintenance Program

## Simple choice. Powerful coverage.

The CNA Equipment Maintenance Program consolidates your equipment service contracts under one CNA maintenance agreement, offering one renewal and billing date, and flexible, guaranteed service-level agreements. Whether your business is large or small, CNA delivers solutions for a broad range of commercial industries, from healthcare and education to financial institutions. The program can save you up to 20% over purchasing individual OEM extended service contracts.

### Trust CNA as your industry leader

As one of the largest warranty and service contract insurers in the U.S., CNA offers expertise as a leader in equipment maintenance and asset management. The program is offered through a network of independent insurance agents working with CNA's sales consultants to help control our clients' equipment maintenance management costs through immediate and future cost savings.

### Experience the power of ONE

- **One** agreement to manage
- **One** billing date for better financial forecasting
- **One** online portal for easy access to service histories
- **One** number to call for all your maintenance and service needs

### How it works:



**Equipment failure** occurs



**Report failure** via phone, online portal or ExpressConnect call home feature



**Service provider performs** on-site repairs with local engineers and local parts



After repair, **engineers follow up** to confirm systems are running correctly



**Save 20%**  
off your current service  
contract pricing  
with the quality  
and coverages  
of existing service



**One Agreement**  
to manage  
maintenance of  
multiple equipment types  
with the flexibility  
to customize coverage

# CNA Equipment Maintenance Program

## Server

<b>Cisco</b> UCS Series	<b>HPE</b> AlphaServer BladeSystems HP 3000 HP 9000 Integrity ProLiant Superdome VAX	<b>IBM</b> BladeCenter Flex Systems iSeries – AS/400 Power Systems pSeries – RS/6000 PureFlex xSeries zSeries	<b>Lenovo</b> Flex Systems PureFlex ThinkServer xSeries	<b>Oracle</b> Netra SPARCEnterprise (M&T) SunFire (B,E,T&V) SunFire x86
<b>Dell</b> Blade Servers PowerEdge VRTX				<b>Supermicro</b> SuperServer
<b>Fujitsu</b> M-Series Primergy x86				

## Storage

<b>Dell</b> Compellent EqualLogic PowerVault	<b>Hitachi</b> AMS HNAS Lightning Thunder Unifi Storage USP-V/USP-VM VSP WM	<b>Quantum</b> AdicScalari2000 Scalar i500	<b>Network</b> <b>Arista</b> 7000 Series 7100 Series 7280 Series 7300X Series 7500 Series	<b>F5</b>
<b>Dell EMC</b> Avamar Celerra Clariion Data Domain Isilon Symmetrix/VMAX Unit	<b>IBM</b> DS Series ESS Series NSeries PureData System Storwize SVC Series TS Series 3584 Tape Library	<b>StorageTek</b> L-Series Silo	<b>Brocade</b> BigIron FastIron NetIron	<b>HPE</b> Aruba ProCurve
<b>HPE</b> 3Par EVA iBrix LeftHand MSA Nimble StorageWorks StoreEasy StoreEver StoreOnce StoreVirtual SureStore XP Series	<b>NetApp</b> FAS Filer VTL	<b>Supermicro</b> SuperChassis SuperStorage	<b>IBM</b> Server Networking Storage Networking	<b>Juniper</b> EX Series MX Series SRX Series SSG Series
	<b>Oracle</b> StorEdge	<b>Tetradata</b> DWA EDA EDW EPA IDW IntelliBase IntelliFlex SAS Appliance	<b>Cisco</b> Catalyst MCS Series MDS Series Nexus	<b>OS</b> HP HP Tru64 UX Sun Solaris VMware
		<b>VCE</b> Vblock	<b>Dell</b> Force10 M Series PowerConnect	
			<b>Extreme Networks</b> 7100 Series 8000 Series Extreme (Black Diamond) SSeries Summit Switches	

For more information, please contact your CNA agent or broker, or visit [cna.com/warranty](http://cna.com/warranty).