

RELIABLE AND RESPONSIVE CLAIM SERVICE FOR CONTRACTORS FROM CNA.

CONSTRUCTION



For high-quality claim service that caters to the unique needs of contractors, look no further than CNA. Our best-in-class claim service professionals are here to support you whenever you need us — across the country, and around the clock. If you're looking for a carrier who has helped construction companies protect their businesses and reputations for more than 60 years **we can show you more.**[®]

Claim handlers with experience who process claims quickly and fairly, control costs and help injured workers get healthy and return to work sooner. CNA has dedicated units for auto physical damage and personal injury protection, major case, construction defect, as well as New York Labor law and coverage expertise.

Online access through our Claim Web site, day or night. We make certain claim information is available, as permitted by law.

National presence with claim service centers in 16 states and Express Units in Reading, PA and Denver, CO.

Special Investigations Unit (SIU) provides investigative solutions and fraud prevention programs to help keep claim costs down.

Triple Bottom Line Workers' Compensation Strategy addresses strengthening employee hiring practices, managing injury/illness in the workplace and creating an effective workplace health and safety organization for your employees and customers.

Risk control services and programs designed to support contractors' unique needs including: Return-to-Work Programs, Material Handling Injury Prevention Solutions and Online Safety Training Modules.

Underwriting focused on your business and insurance needs, available globally and locally.

Case and Cost Management with more than 100 nationally-certified case managers and vocational rehabilitation specialists throughout the U.S., along with our selected service partners; CNA provides services to manage the medical and disability aspects of a case.

Technology that is state-of-the-art and built to support claim handling activities and litigation management.

Information services for online access, including custom reporting with extensive customer options.

Ongoing learning provided by over 200 claim professionals who have their CRIS (Construction Risk Insurance Specialist) designation, as well as other industry recognized designations.

No recovery opportunity is too small for our Subrogation Department, who explores every viable recovery opportunity and has recovered millions of dollars that were applied back to claim files.

For more information about our insurance solutions for contractors, visit www.cna.com/construction.

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