



CNA Center  
151 North Franklin Street  
Chicago, IL 60606  
[www.cna.com](http://www.cna.com)

Dear Policyholder,

CNA recognizes the difficult circumstances that many of our insureds find themselves in as a result of the Key Bridge collapse that occurred on March 26, 2024. Maryland policyholders who were impacted by the bridge collapse may request a 60-day premium grace period. Additionally, policyholders who are unable to make timely premium payments due to financial hardship resulting from the catastrophic events may be eligible for alternative payment arrangements.

**Contact Us**

Requests for premium relief may be made in writing via the email address [cidirect@cna.com](mailto:cidirect@cna.com) , or by calling us at our toll-free number (877) 276-7507. The business name and CNA account number should be listed on all written requests. Additional information may be required at the time of request.

Sincerely,

CNA