



CNA Center
151 North Franklin Street
Chicago, IL 60606
www.cna.com

Dear Policyholder,

CNA recognizes the difficult circumstances in which many of our insureds find themselves as a result of the recent wildfires. In accordance with the New Mexico Superintendent of Insurance's May 11, 2022 emergency order, CNA is suspending cancellations for nonpayment of premium and underwriting reasons in Colfax, Lincoln, Mora, San Miguel, Sandoval, Sierra and Valencia counties for automobile, health, and property policyholders. Additionally, CNA will provide a grace period of 90 days for the payment of insurance premiums. Following the expiration of the grace period, CNA will work with policyholders who are still facing financial difficulties to create payment arrangements.

In compliance with the Order, CNA is making other accommodations for policyholders, including waiving late and reinstatement fees for impacted New Mexico policyholders. CNA will extend the time period for claims submissions or requests for additional claims information and waive deductibles for 120 days.

Contact Us

Those with questions can contact us at cidirect@cna.com, or by calling us at our toll-free number (877) 276-7507.