



TECHNOLOGY

Coverage and Services

A complete solution from an insurance carrier dedicated to helping protect technology companies.

From telecommunications companies and electronics manufacturers, to software development and IT consulting firms, CNA has the coverage and services that technology companies rely on to conduct operations and protect their bottom line.

CNA risk control, underwriting and claim professionals have in-depth technology industry expertise and years of experience, so they can help build coverages and service packages specifically to cover the unique exposures you face. And we coordinate coverage with your independent agent so we can make sure your business is protected.

Depth of expertise to help keep your business running smoothly.

CNA's powerful combination of industry knowledge, range of products and experienced service professionals connect to help you stay protected. You benefit from:

- Over 100 years of experience providing business insurance solutions for technology companies
- Tailored products, coverages and services to meet the needs of technology businesses of all sizes
- Global expertise to cover international exposures
- Innovative risk management resources designed specifically for technology companies
- Reliable and responsive claim handling
- Local, technology-dedicated underwriters committed to working with your agent and understanding your business risk

An extensive portfolio of coverages to manage a complex array of risks.

Our underwriters combine broadened coverages and policies with local territorial knowledge and underwriting expertise to create complete customized solutions that are vital to technology companies, such as:

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| • Property | • Workers' Compensation | • Directors & Officers |
| • General Liability | • Umbrella | • Employment Practices Liability |
| • Errors & Omissions | • Crime | • International |
| • Information Risk | • Marine Cargo | • Package |
| • Automobile | • Inland Marine | |

Risk control services that help technology companies reduce costs and improve profitability.

With the overwhelming complexity of today's technology systems, the risks facing the producers of technology products and services are daunting. Likewise, companies that rely on computer networks and integrated technology systems face a unique array of risks associated with information assets. That's why CNA has risk control resources dedicated to providing tools and techniques to reduce technology exposures. We help you worry less and focus more on running your businesses.

Our risk control consultants begin their work with a thorough analysis of your business to determine where the cost of risk can be controlled. We focus on management accountability and identify the key drivers of loss, while taking into consideration the risk patterns of the industry as a whole. Based on the information gathered, our dedicated consultants build a program to control your risk, mitigate potential loss and reduce the incidence of claims.

In addition to personal consultations, the CNA School of Risk Control Excellence® (SORCE®) offers a series of complimentary educational seminars led by experienced technology professionals and designed to help you better understand risk control issues and mitigate their impact on day-to-day operations. Options include classroom instruction, webinars, SORCE® On Demand online training and eLearning presentations.

Prompt, attentive and customer-focused claim handling to meet your needs.

For claim services that exceed your expectations, look no further than CNA. Our philosophy is simple — handle claims quickly, fairly and accurately. Our claim professionals are here to support you whenever you need us — across the country, and around the clock.

Our process allows claim handlers to devote more time and attention to their particular areas of expertise, which results in timely claim resolution. Employment practices liability and fidelity claims are handled by highly-trained professionals, many of whom have experience as practicing attorneys in units considered "centers of excellence" within the company. Our property catastrophe teams are also trained and ready for immediate deployment for prompt response to catastrophe claims.

CNA offers quick and easy online claim reporting and, where permitted by law, online access to claim information. We provide programs designed to help you manage and minimize the overall cost of loss through return-to-work programs, case and cost management intervention, litigation management and fraud investigation — just to name a few.

Protecting technology companies for over 100 years.

For more than a century, we've been providing the insurance products businesses need, want and trust. Our keen awareness of the needs of technology businesses has made us a preferred carrier of technology companies worldwide. That's why over 13,000 technology companies choose to place their business with CNA.

When it comes to providing the complete solution for managing technology risks ... we can show you more.®

For additional information on insurance solutions for technology companies, contact: