CNA eSight[®] and CNA Central Comparison

| | | eSight® | | CNA Central |
|----------------|--|------------------------------|-----------------------|---|
| | - | Claim Status | Full Access | CSLE |
| Feature | Customizable Dashboards | Yes | Yes | No |
| | Adjuster Notes* | Yes | Yes | Yes |
| | Claim Activity* | Yes | Yes | Yes |
| | Financial Information* | Yes | Yes | Yes |
| | Adjuster Contact Information and Ability to Email Adjuster | Yes | Yes | Yes |
| | Claim Sort Feature | Yes | Yes | No |
| | Location Structure | Yes (Optional) | Yes | No |
| | View Status Reports* | Yes | Yes | Yes |
| | View Special Handling Instructions | Yes | Yes | No |
| | Expanded Claim Export* | Yes - Limited 12 Data Fields | Yes - All Data Fields | Yes - Limited to 38 Data Fields |
| | Financial Transaction Level Export* | No | Yes | No |
| | Point in Time | No | Yes | No |
| | Scheduled Reports / Loss Run | Yes - 10 Reports | Yes - 10 Reports | Policy Detail or Account Summary |
| | On Demand Reports (Loss Analysis) | No | Yes | No |
| | Report Customization via User Selection | No | Yes | No |
| | Customer Defined Data | No | Yes | No |
| | Number of Policy Years Available | All Years | All Years | Current Plus Four Prior Years |
| | Agent Information | No | No | Access APERs, PCLs, track endorsements, work in process, products and other agent functions |
| Training | Information Consultant | Yes (Optional) | Yes | No |
| and Support | Web Training | Yes | Yes | No |
| | Electronic Manual and Job Aids | Yes | Yes | Yes |
| | Toll Free Assistance | Yes | Yes | Yes |

*Level of detail may vary by line of business and as permitted by law.

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