

eSight® and CNA Central Comparison

Feature	eSight®		CNA Central
	Claim Status	Full Access	CSLE
Customizable Dashboards	Yes	Yes	No
Adjuster Notes*	Yes	Yes	Yes
Claim Activity*	Yes	Yes	Yes
Financial Information*	Yes	Yes	Yes
Adjuster Contact Information and Ability to Email Adjuster	Yes	Yes	Yes
Claim Sort Feature	Yes	Yes	No
Location Structure	Yes (Optional)	Yes	No
View Status Reports*	Yes	Yes	Yes
View Special Handling Instructions	Yes	Yes	No
Expanded Claim Export*	Yes - Limited 12 Data Fields	Yes - All Data Fields	Yes - Limited to 38 Data Fields
Financial Transaction Level Export*	No	Yes	No
Point in Time	No	Yes	No
Scheduled Reports / Loss Run	Yes - 10 Reports	Yes - 10 Reports	Policy Detail or Account Summary
On Demand Reports (Loss Analysis)	No	Yes	No
Report Customization via User Selection	No	Yes	No
Customer Defined Data	No	Yes	No
Number of Policy Years Available	All Years	All Years	Current Plus Four Prior Years
Agent Information	No	No	Access APERs, PCLs, track endorsements, work in process, products, and other agent functions
Training and Support	Information Consultant	Yes (Optional)	Yes
	Web Training	Yes	Yes
	Electronic Manual and Job Aids	Yes	Yes
	Toll Free Assistance	Yes	Yes

*Level of detail may vary by line of business and as permitted by law.