## **CNA eSight**<sup>®</sup> and CNA Central Comparison

		eSight®		CNA Central
	-	Claim Status	Full Access	CSLE
Feature	Customizable Dashboards	Yes	Yes	No
	Adjuster Notes*	Yes	Yes	Yes
	Claim Activity*	Yes	Yes	Yes
	Financial Information*	Yes	Yes	Yes
	Adjuster Contact Information and Ability to Email Adjuster	Yes	Yes	Yes
	Claim Sort Feature	Yes	Yes	No
	Location Structure	Yes (Optional)	Yes	No
	View Status Reports*	Yes	Yes	Yes
	View Special Handling Instructions	Yes	Yes	No
	Expanded Claim Export*	Yes - Limited 12 Data Fields	Yes - All Data Fields	Yes - Limited to 38 Data Fields
	Financial Transaction Level Export*	No	Yes	No
	Point in Time	No	Yes	No
	Scheduled Reports / Loss Run	Yes - 10 Reports	Yes - 10 Reports	Policy Detail or Account Summary
	On Demand Reports (Loss Analysis)	No	Yes	No
	Report Customization via User Selection	No	Yes	No
	Customer Defined Data	No	Yes	No
	Number of Policy Years Available	All Years	All Years	Current Plus Four Prior Years
	Agent Information	No	No	Access APERs, PCLs, track endorsements, work in process, products and other agent functions
Training	Information Consultant	Yes (Optional)	Yes	No
and Support	Web Training	Yes	Yes	No
	Electronic Manual and Job Aids	Yes	Yes	Yes
	Toll Free Assistance	Yes	Yes	Yes

\*Level of detail may vary by line of business and as permitted by law.

eSight<sup>®</sup> and CNA Central constitute CNA systems. CNA systems must only be used for conducting CNA's business or for purposes authorized by CNA management. Use is subject to audit at any time by CNA management. Unauthorized access and use of this system is not permitted and is strictly prohibited by security policies, regulations, local and national laws. CNA is a registered trademark of CNA Financial Corporation. Copyright © 2015 CNA. All rights reserved. CL341

