

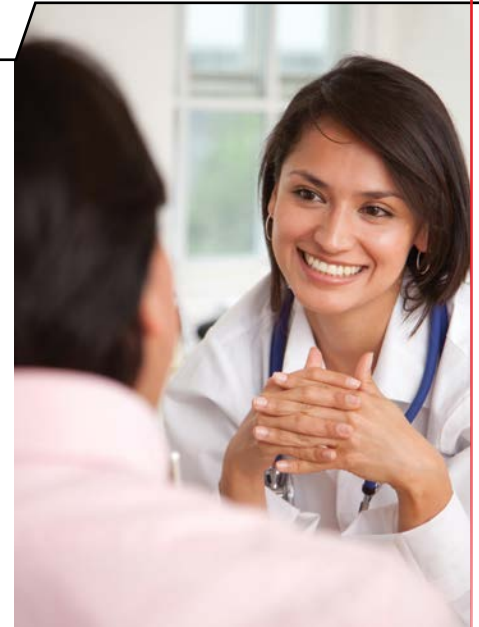
The Schwartz Center for Compassionate Healthcare.

CNA

We can show you more.®

HEALTHCARE

Through a collaborative initiative with the Schwartz Center for Compassionate Healthcare ("Schwartz Center"), CNA is demonstrating support for compassionate care and its importance in improving patient outcomes and reducing medical errors and professional liability exposures. We are promoting Schwartz Center membership for both our current and prospective hospital and allied healthcare facility insureds through our professional liability insurance program. CNA and the Schwartz Center share the goal of creating a healthcare environment that fosters compassion, safety and dignity for all patients and families.



What is the Schwartz Center for Compassionate Healthcare?

The Schwartz Center is a national nonprofit organization dedicated to strengthening the relationship between patients and their clinical caregivers and preserving the human connection in healthcare. The Schwartz Center's programs build engaged and resilient healthcare staff educated to provide compassionate, patient-centered care.

What are Schwartz Center Rounds®?

The Schwartz Center Rounds® program permits caregivers from multiple disciplines to meet on a routine basis to discuss the complex emotional and social issues they experience in caring for patients and families. The program has been found to enhance compassionate care, improve teamwork and reduce caregiver stress and isolation.

What are the benefits of becoming a Schwartz Center member?

By becoming a Schwartz Center member, healthcare institutions are demonstrating their commitment to compassionate care. As members, they will be joining more than 300 other healthcare organizations across the country that recognize the critical role of compassion in enhancing patient safety, improving quality and reducing costs.

As members, healthcare institutions receive access to the following programs and benefits:

- Schwartz Center Rounds®
- Peer learning opportunities
- Educational programs
- Schwartz Center Connections® (a program to improve communication between primary care clinicians and specialists to reduce medical errors and malpractice risk)
- Public recognition

How is CNA supporting the Schwartz Center?

The CNA collaboration with the Schwartz Center reflects our support for compassionate healthcare as well as the critical role it plays in improving patient outcomes and reducing medical errors and professional liability exposures. Our professional liability insurance program promotes Schwartz Center membership for both our current and prospective hospital and allied healthcare facility insureds through various special membership benefits and participation costs available as an element of CNA's value-added services to qualified and eligible insureds.

If you are interested in learning more about this initiative with the Schwartz Center, please call CNA at 888-600-4776 or contact your local underwriter.