



Risk Control

Business Resilience Consulting Services

Business disruptions can't be eliminated – but you can prepare for them. Business leaders who manage their risks and prepare for disruptive incidents have a distinct advantage over their competitors. Resilient organizations are more able to avoid risk occurrence, respond in an orderly and timely manner to disruptions, reduce the magnitude of impact from disruptions, restart more quickly following disruptions, and sustain their growth trajectory.

Strategic business resilience consulting services are provided to CNA insureds after a review of the current and desired state of their risk management, incident management, and crisis management and business continuity management programs. We work with each insured to develop a custom PrepWise® service plan that provides the expertise, education and guidance needed to advance business resilience for their organization.

Our services include:

1. Training

- Customized training from our experts
- CNA SORCE® On Demand modules to increase understanding of resiliency concepts, incident management, crisis management and business continuity management
- Simulated incident/crisis response team exercises

2. Plan Development

- Proven methods for assessing business risks and impacts from natural/man-made incidents to prioritize and focus strategy and plan development
- Planning methodology and resources to enable the development of all-hazard plans for incident/crisis response teams and business continuity/recovery teams

3. Program Deployment

- Enterprise training program development
- Enterprise policy and procedure development
- Staffing and resource planning

4. Continuous Improvement

- Response/recovery plan document reviews with feedback from certified professionals
- Development and facilitation of simulated disruptions to validate plan content and train response team members
- Facilitation of post-incident review sessions to capture and incorporate learning from actual/simulated response

To learn more about how to manage risks and increase efficiencies, please contact CNA Risk Control at RiskControl@cna.com or visit cna.com/riskcontrol.