



CNA Center
151 North Franklin Street
Chicago, IL 60606
www.cna.com

Dear Policyholder,

CNA recognizes the difficult circumstances that many of our insureds find themselves in resulting from Hurricane Helene that occurred in Tennessee in late September 2024. In accordance with Tennessee's Department of Commerce and Insurance Bulletin 24-03, Tennessee policyholders who were impacted by the storm may request a 60-day premium grace period. Additionally, policyholders who are unable to make timely premium payments due to financial hardship resulting from the catastrophic events may be eligible for alternative payment arrangements.

Contact Us

Requests for premium relief may be made in writing via the email address cidirect@cna.com , or by calling us at our toll-free number (877) 276-7507. The business name and CNA account number should be listed on all written requests. Additional information may be required at the time of request.

Sincerely,

CNA