



CNA Center
151 North Franklin Street
Chicago, IL 60606
www.cna.com

Dear Policyholder,

CNA recognizes the difficult circumstances in which many of our insureds find themselves as a result of the recent wildfires. In accordance with the New Mexico Superintendent of Insurance's June 18, 2024 Emergency Order and the amended Emergency Order dated October 1, 2024, CNA is suspending cancellations for nonpayment of premium and underwriting reasons in Lincoln County and the Mescalero Apache Reservation for automobile, health, and property policyholders. Additionally, CNA will provide a grace period payment for insurance premiums. Following the expiration of the grace period, CNA will work with policyholders who are still facing financial difficulties to create payment arrangements of no less than six (6) months.

In compliance with the Orders, CNA is making other accommodations for policyholders including waiving late and reinstatement fees for impacted New Mexico policyholders, extending the time period for claims submissions, and waiving deductibles.

Contact Us

Those with questions can contact us at cidirect@cna.com, or by calling us at our toll-free number (877) 276-7507.