# Technology Insurance Solutions

Technology continues to advance, bringing with it an expanding risk profile. As new exposures emerge through artificial intelligence, cyber threats, and related risks, the consequences of unaddressed vulnerability can be significant. CNA's dedicated Technology team delivers customized insurance solutions, deep industry expertise and global capabilities to help technology companies meet their rapidly changing needs.

We provide tailored coverage solutions for technology companies of all sizes – from emerging and mid-sized firms to global leaders. Our specialized approach supports each stage of company growth, and allows software development, IT consulting, telecommunications and media businesses to move forward with confidence.

## Why technology companies choose CNA

- **30+ years of experience** providing insurance solutions to tech firms of all sizes
- **70+ specialized underwriters** solely focused on technology innovation and risk
- **125+ year history of success,** financial stability and attentive service
- **A+ financial strength rating** from S&P, Fitch and A.M. Best
- **Dedicated Technology Risk Control Team** strategically located around the globe

## Products provided by a dedicated Tech underwriter

- Property and General Liability exposures covered by our proprietary CNA Paramount® forms
- CNA Connect® business owners policy with the Technology Super Choice Endorsement
- Equipment Breakdown
- Automobile
- Inland Marine
- Workers' Compensation
- Umbrella
- International exposures covered through CNA Passport®
- Technology E&O – including Media Liability and Cyber Liability (First- and Third-Party coverages)
- Umbrella & Excess Liability

## Additional product offerings

- International exposures covered through CNA Passport® and CNA WorldPass®
- Ocean Cargo
- Management Liability – Employment Practices Liability, Directors & Officers, Fiduciary Liability
- Surety

## Our appetite

- **Software and IT Services –** Companies that offer software development, computer programming, data processing, consulting, internet-related services, system analysis and design, software consulting and training, and information retrieval
- **Hardware –** Companies that distribute or manufacture products used to process or display data, including component parts of those systems; companies that distribute or manufacture instruments that are controlled electronically
- **Telecom –** Telecommunications/cable companies who sell or resell local, long distance, paging, data services, internet bandwidth, internet, cable, cellular and land line services or equipment
- **Media –** Producers and creators of traditional and electronic content

## 📑 What we're writing

| Insured type | Premium | Coverages | CNA Difference |
|---|---|---|---|
| **Inventory Management Software and Hardware Manufacturer** | $200,000 | Property, GL, Auto, WC, Umbrella, Foreign Package | • Delivered a coordinated multiline solution with strong technology/manufacturing expertise, reducing the client's need to manage multiple carriers.<br>• Provided superior Risk Control support for both hardware production and software operations, addressing exposures other carriers could not underwrite as effectively. |
| **Technology Federal Government Contractor** | $400,000 | Property, GL, Auto, WC, Umbrella, Foreign Package | • Delivered a coordinated multiline solution with strong technology/manufacturing expertise, reducing the client's need to manage multiple carriers. Provided superior Risk Control support for both hardware production and software operations, addressing exposures other carriers could not underwrite as effectively. |
| **Robotics Design & Manufacturing** | $1M+ | Property, Loss Sensitive GL, Auto, Loss Sensitive WC, Umbrella, Foreign Package | • Ability to structure complex loss-sensitive programs that aligned with the client's risk-management strategy and delivered meaningful cost savings.<br>• Strong expertise in high-hazard manufacturing and robotics exposures, backed by technical underwriting and scalable global capabilities. |

## Capabilities around the globe

Our vast international reach is rooted in a strong local presence. We support multinational organizations with complex local policy requirements through dedicated CNA teams in the U.S., Canada and Europe, as well as a best-in-class network of strategic partners that spans 200+ countries and territories.

## Dedicated team of Claims professionals

Our team uses top legal talent, local jurisdictional knowledge and extensive technology-specific claims expertise to deliver superior support to policyholders. CNA's Claims professionals maximize claim handling efficiency by combining industry knowledge with advanced analytics.

## Industry-leading Risk Control services

CNA's Risk Control program blends cutting-edge technology with deep insurance expertise to provide actionable insights. Our multi-disciplinary, enterprise-wide approach to risk control provides policyholders with tools they can use to identify and mitigate potential risk exposures.

Our Risk Control team actively participates in and supports the International Association of Privacy Professionals and recognizes the Uptime Institute tier standards and certifications for data center design, construction and operational sustainability. CNA policyholders receive preferred pricing on Uptime Institute services.

- Certified Information Privacy Technologists (CIPT) and a Certified Ethical Hacker (CEH)

- Services for cloud and big data center service providers:
  - Business continuity planning
  - Business income/extra expense worksheets designed specifically for data centers
  - Comprehensive facility reviews
  - Emergency planning

- UL-recognized risk engineers offer holistic support through all phases of an information breach, and can connect your clients with expert attorneys, breach response vendors and credit.

- Infrared (IR) testing is a complimentary service for qualifying customers that identifies heat emissions and can detect mechanical defects, insulation damage and other anomalies in an electrical system.

- Data Protection Gap Analysis provides information security programs and risk assessments, including scoring control, estimated loss potential, and expected impact of loss prevention and mitigation efforts.

**Ready to learn more?** Contact:
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CNA