

In today's dynamic healthcare environment, CNA understands the changing needs of aging services organizations, allied healthcare facilities and physicians.

We offer no-cost, on-demand courses designed to deliver resources and tools for organizational self-assessment, as well as practical risk mitigation solutions that can help minimize liability exposures and complement existing risk management practices.

Courses Available on Demand



CNA Aging Services Professional Liability Claim Report 12th Edition

Analyze closed claims from 2021-2023 and review recommendations that can be implemented to create safer, higher-quality resident care.



Home Healthcare: Common Exposures and Effective Mitigation Strategies

Learn about recognizing common home healthcare exposures and effective mitigation strategies.



Pressure Injury Risk: Documentation Best Practices Series

Explore documentation best practices regarding pressure injuries for residents in aging services organizations.



Managing Fall Risk Series

Review information that may assist with managing fall risks for residents in aging services organizations.



Fall Risk: Documentation Best Practices Series

Tune in for documentation best practices regarding resident falls in aging services organizations.



Elopement Risk: Documentation Best Practices Series

Understand documentation best practices regarding resident elopements in aging services organizations.

When you work with CNA, you gain access to the deep expertise we've developed in **50+ years** of providing risk management solutions to the healthcare industry.



To access CNA's complimentary, on-demand learning modules, <u>click here</u>. For more information, visit <u>cna.com/healthcare</u>.

One or more of the CNA companies provide the products and/or services described. The information is intended to present a general overview for illustrative purposes only. It is not intended to constitute a binding contract. Please remember that only the relevant insurance policy can provide the actual terms, coverages, amounts, conditions and exclusions for an insured. All products and services may not be available in all states and may be subject to change without notice. "CNA" is a registered trademark of CNA Financial Corporation. Certain CNA Financial Corporation subsidiaries use the "CNA" service mark in connection with insurance underwriting and claims activities. Copyright © 2025 CNA. All rights reserved. 04.15.2025 5915