

Technology Errors & Omissions coverage with optional Information Risk & Media Liability endorsements for CNA Connect®



small
business

CNA Connect® is our proprietary business owners' policy, providing superior protection in an unpredictable business environment. Technology Errors & Omissions (E&O) coverage is available as an endorsement to CNA Connect® offering an efficient, enhanced and cutting edge solution to your business insurance needs.



CNA

Efficient

In the technology industry, efficiency is the name of the game. That's why CNA is dedicated to finding efficient solutions to help you better organize and understand your business insurance. With Technology Errors & Omissions coverage now available as an endorsement to CNA Connect®, your insurance coverage needs come together in one policy and one bill.

Enhanced

CNA has always offered industry-leading Technology E&O forms. Tech E&O coverage for CNA Connect® maintains our existing features and adds additional enhancements. Coverage features of the new form include:

- Coverage for all of your products and services unless specifically excluded
- Broad Named Insured definition that covers independent contractors
- Worldwide coverage that allows for defense outside of the United States
- Automatic coverage for Vicarious Liability for any entity you are required by written contract to include as an insured for liability
- Coverage for loss of use of tangible property that is not physically injured for telecommunication services
- Provision for mediation, that when mutually agreed to by CNA and the Named Insured, reduces the deductible by 50%, or up to \$10,000, whichever is less
- No exclusions for delay in delivery or unauthorized access
- No exclusion for work performed during installation, testing or pending approval from client
- Duties in the event of a claim are triggered upon knowledge by a Chief Executive Officer, Chairperson, Chief Financial Officer, President or Risk Manager
- Investigation of a potential claim, without eroding the limit of insurance or the application of a deductible, may be allowed at CNA's discretion
- Technology E&O limits from \$500,000 up to \$5,000,000 are available
- Competitive deductible options
- And much more!

Cutting Edge

When the Technology E&O endorsement is added to the CNA Connect® policy, the following coverages may also be endorsed:

- Information Risk endorsement addresses:
 - Extension of Network Security and Privacy Injury Liability beyond the performance of services
 - Coverage for emotional distress in absence of physical bodily injury
 - A sublimit for Privacy Regulation Proceeding, including privacy regulatory fines
 - Coverage extends to both online and off-line breaches, including the loss of an encrypted laptop
 - A Privacy Event Expense sublimit that triggers when there is a covered event
 - A Network Extortion Expense sublimit
- Media Liability endorsement addresses:
 - The violation of an individual's rights of publicity, including commercial appropriation of name, persona or likeness
 - Libel, slander, product disparagement, trade libel
 - Infringement of copyright, including copyright of software code, title slogan, logo trademark, trade name, trade dress, service mark or service name
 - Unfair competition or trade practices, including misleading advertising

For complete information on Tech E&O coverage for CNA Connect®, contact your local independent insurance agent today.

When it comes to efficient, enhanced and cutting edge solutions for your technology business ...

we can show you more.®