

How to Find a Provider Using Our Workers' Compensation Network



- To access network information, go to www.cna.com/claim.
- To review current providers by location and specialty, go to "Find a Network Provider."
- To nominate a provider, click on the nominations tab, complete the nomination form and send email.
- You can refine your search by provider type, location or name.

Preferred Provider Networks

Customer participation helps set the stage for providing workers injured on the job with quality health care and controlling employer costs associated with work-related injuries. We are committed to helping our customers easily identify and access medical providers who understand the importance of treating work-related injuries with a focus on restoring the injured worker's ability to return to work as soon as medically possible.

The advantages of utilizing a preferred provider network are many: easier and quicker access to quality medical care, a strong focus on medical and disability management and a shared commitment to helping control costs. You can find an in-network medical provider by using the "Find a Provider" functionality contained within this Web site.

How to Request a Panel

- Internal CNA customers can send an e-mail request to the Outlook mailbox **PPO Panel Request**.
- External CNA customers can send an e-mail request to PPOPanelRequest@cna.com.

Information to Include in the Request:

- Name of Insured
- Address of Insured (including zip code)
- List any specific physicians that should be included in the panel
- Contact person
- If the panel can be sent electronically, include an e-mail address.
- If the panel should be sent by hard copy, include mailing address.

Timeframe for Completing Panel Submissions:

- Up to 10 panel requests will be provided within 24 to 48 hours of the request.
- Between 10 and 40 panel requests will be provided within five business days of the request.
- For more than 40 requests, the Operations team will provide an estimated time of completion.

www.cna.com

